



CCC-COVID SURVEY RESULTS

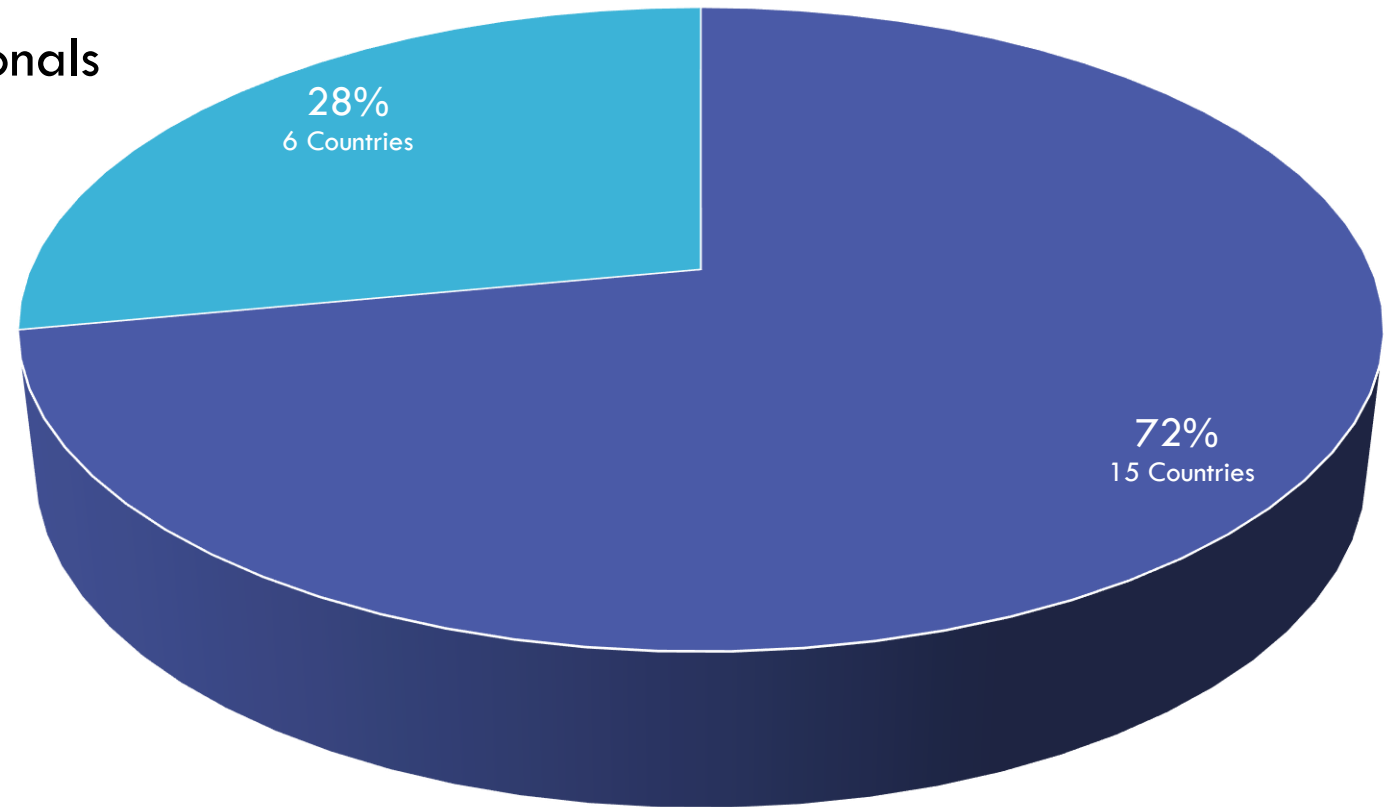
June 2020



SURVEY RESPONDENTS

Respondent Profile: CCC Professionals
Total # of Respondents: 57

*LMIC: Low and Middle Income Countries
HIC: High Income Countries

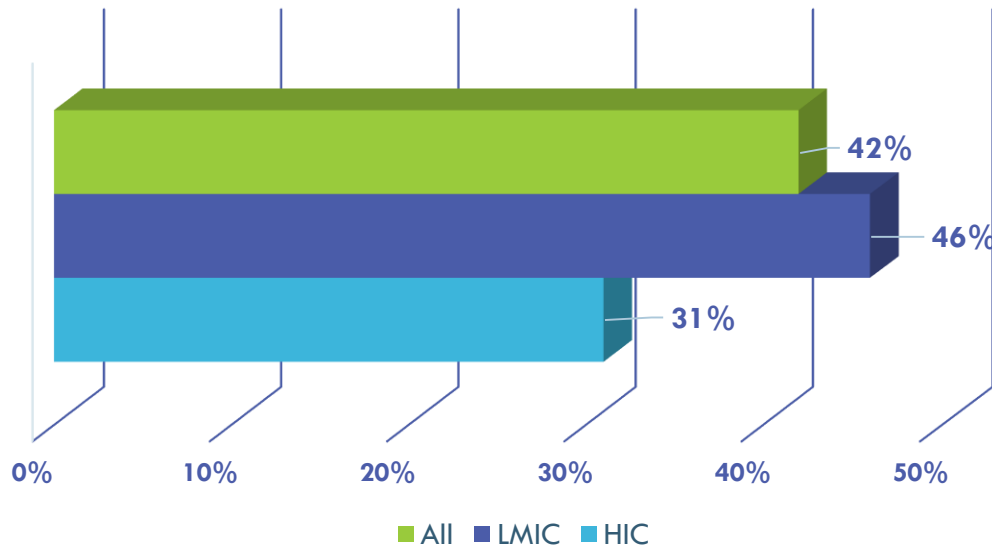


■ LMIC ■ HIC

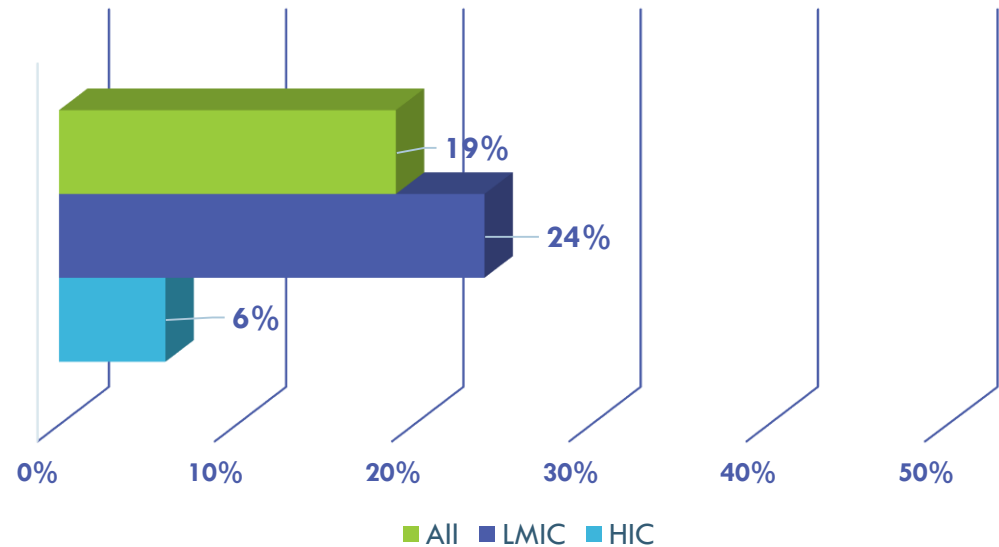
COVID-19 EFFECT ON PLACE OF WORK

- Majority of the respondents are based at workplace with some restrictions in place
 - In HIC, majority of respondents (37.5%) are working partially from home, partially from workplace

Based at workplace with some restrictions in place

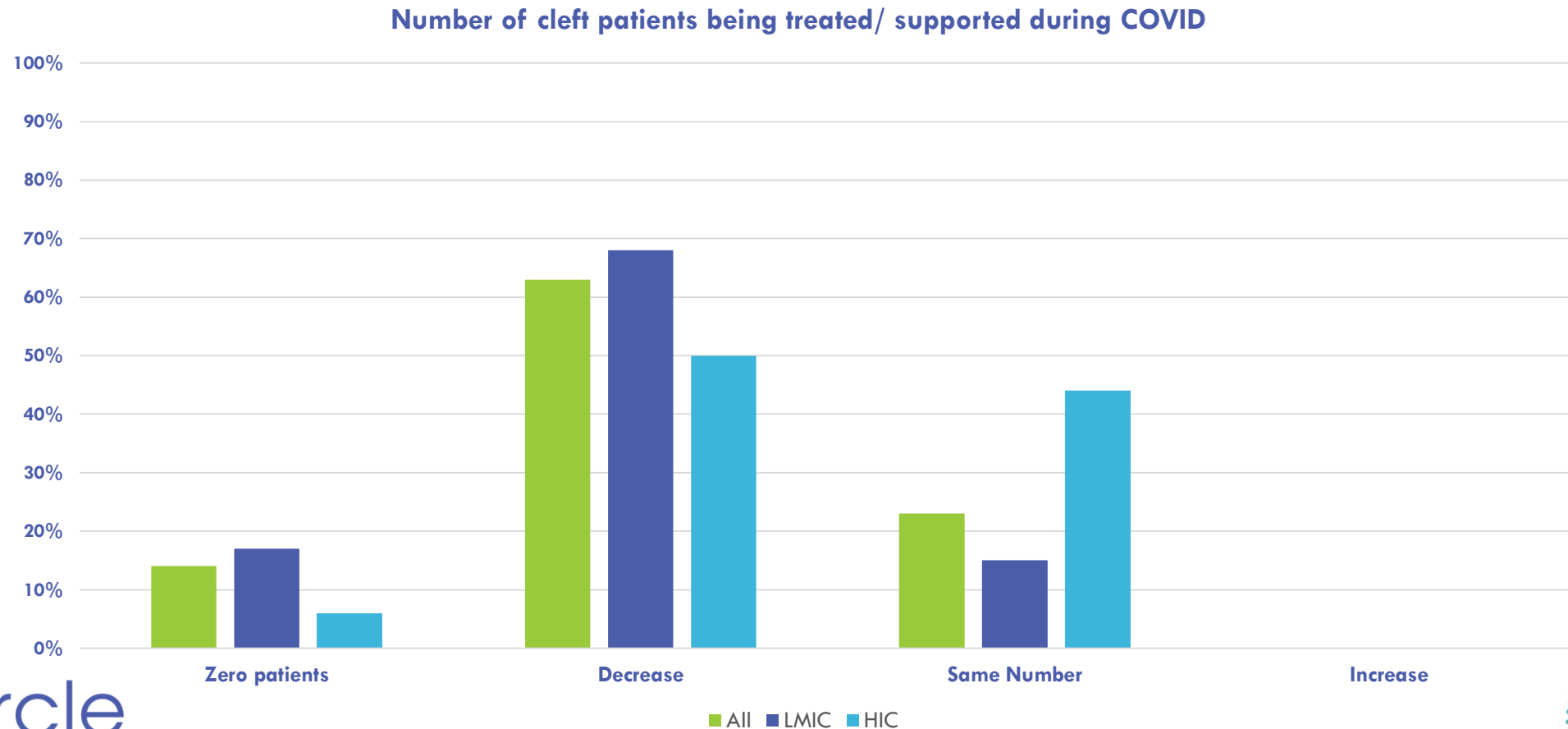


Unable to work due to the pandemic



COVID-19 EFFECT ON # OF CLEFT PATIENTS

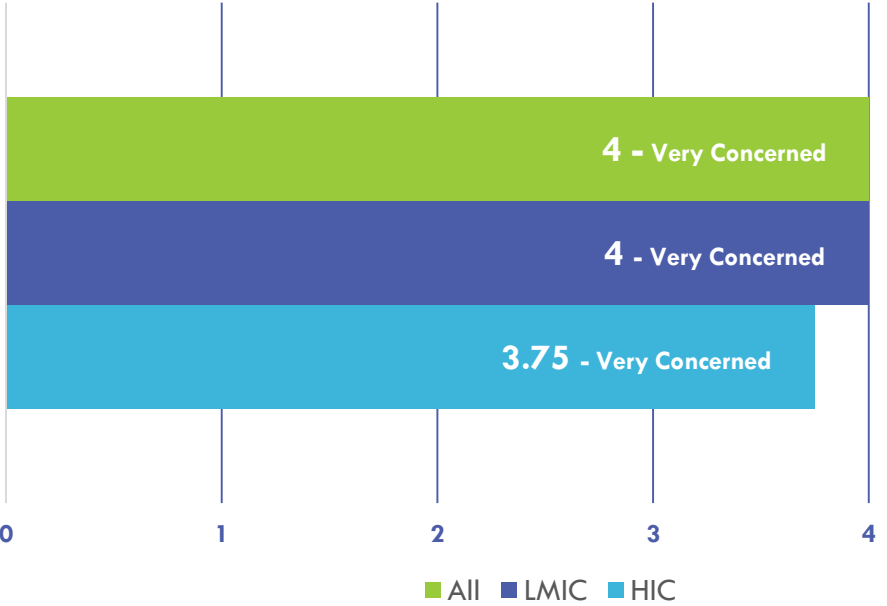
- Majority of the respondents have witnessed a significant decrease in the number of cleft patients



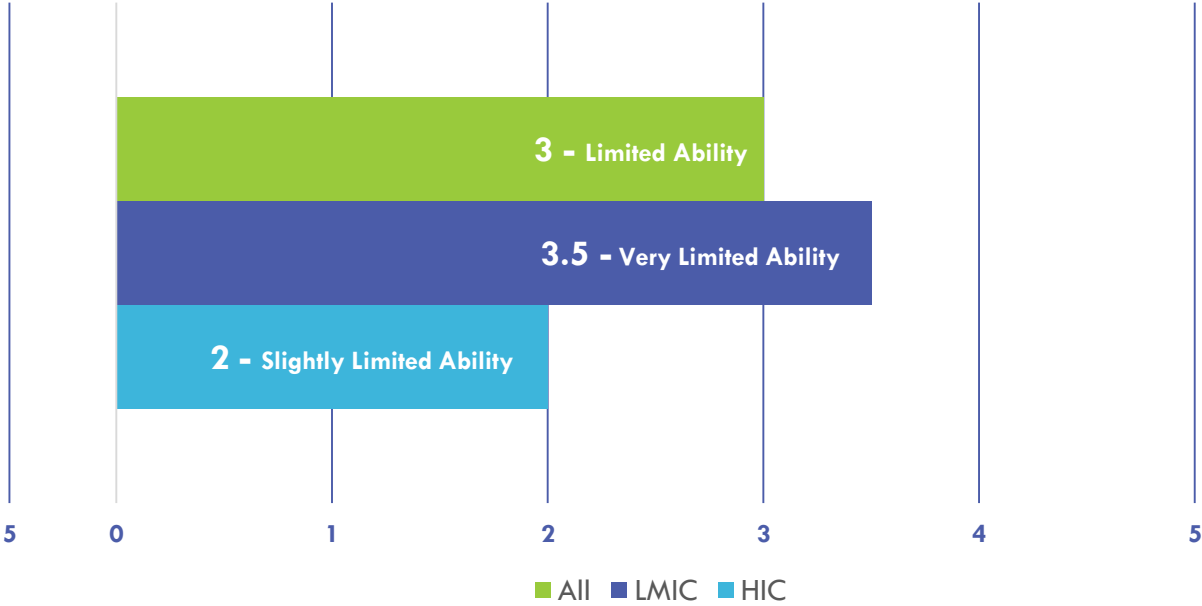
RESPONDENT RATINGS

COVID-RELATED CONCERN & ABILITY

Concern about COVID-19's current and future implications



Ability to treat/ support low income/ vulnerable families with cleft



CURRENT COVID-RELATED CHALLENGES FOR CCC PROFESSIONALS

All Respondents

- Decreased volume of cleft patients (63%)
- Patient reluctance to access CCC (54%)
- Restrictive government travel/ transportation rules (53%)
- Insufficient patient access to reliable internet/mobile phones (46%)
- Concerns about managing a COVID-19 backlog in patient care (46%)

LMIC

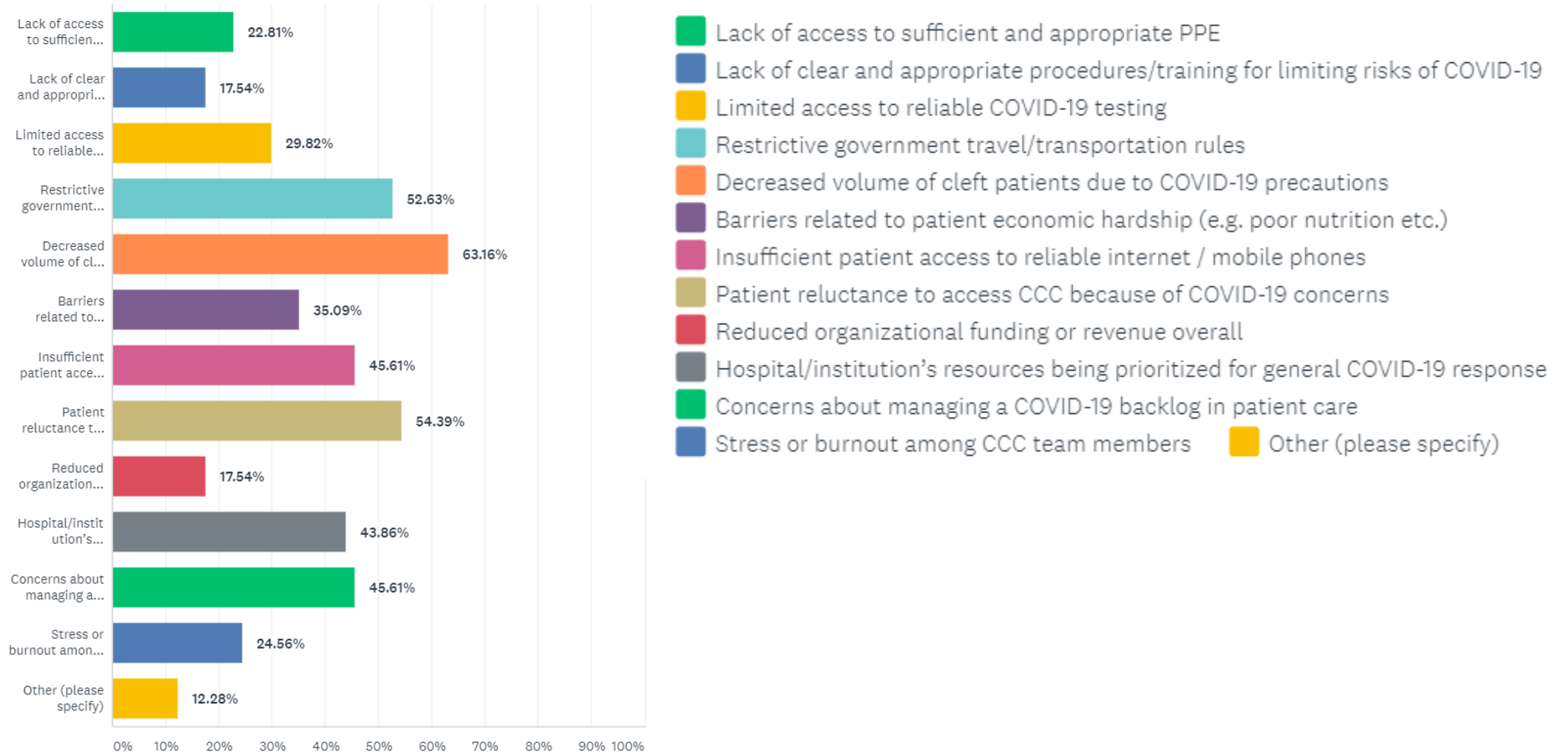
- Restrictive government travel/ transportation rules (68%)
- Decreased volume of cleft patients (63%)
- Patient reluctance to access CCC (56%)
- Barriers related to patient economic hardship (e.g. poor nutrition etc.) (46%)
- Insufficient patient access to reliable internet / mobile phones (46%)

HIC

- Concerns about managing a COVID-19 backlog in patient care (69%)
- Decreased volume of cleft patients (62.5%)
- Patient reluctance to access CCC (50%)
- Insufficient patient access to reliable internet / mobile phones (44%)
- Hospital/institution's resources being prioritized for general COVID-19 response (44%)

CURRENT COVID-RELATED CHALLENGES FOR CCC PROFESSIONALS

ALL RESPONDENTS



CURRENT TOPICS OF INTEREST FOR CCC PROFESSIONALS

All Respondents

1. Providing virtual care for patients in your CCC discipline (63%)
2. Making a case for prioritizing Cleft Lip and Palate care during the pandemic (53%)
3. Building a CCC strategy during COVID-19 and for the post-COVID-19 era (47%)
4. Self-care for health professionals during COVID-19 (46%)
5. Implementing and monitoring COVID-19 risk management procedures (44%)

LMIC

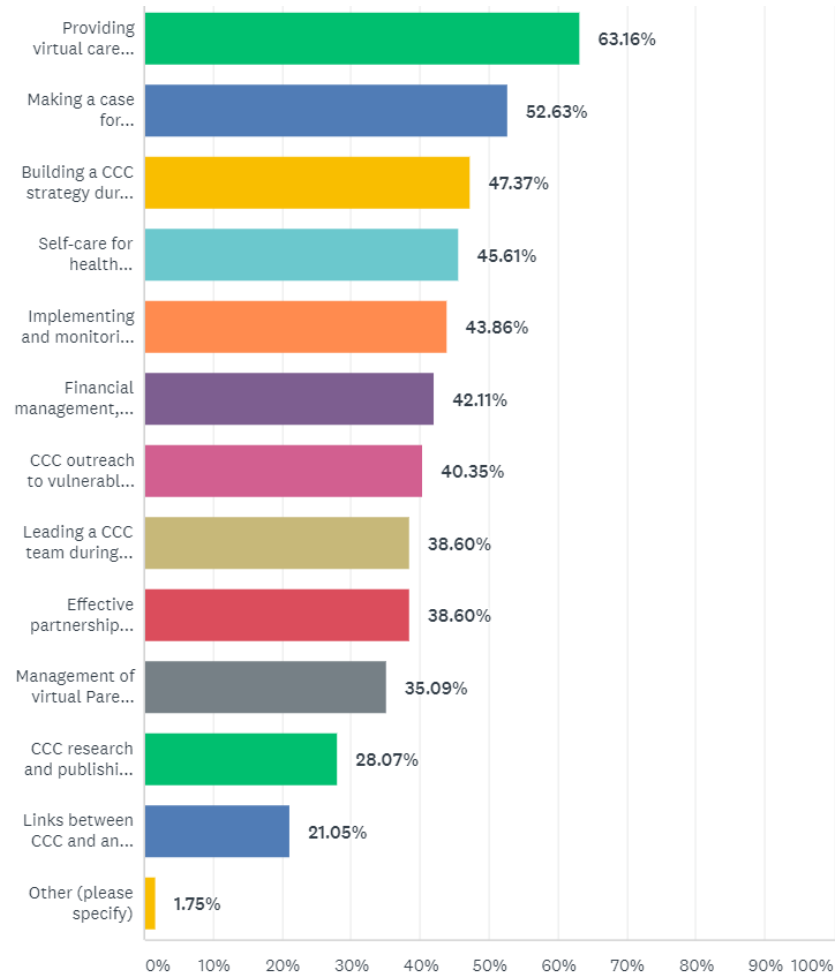
1. Providing virtual care for patients in your CCC discipline (68%)
2. Self-care for health professionals during COVID-19 (59%)
3. Making a case for prioritizing Cleft Lip and Palate care during the pandemic (51%)
4. Financial management, cost monitoring and fundraising in the COVID-19 era (51%)
5. Building a CCC strategy during COVID-19 and for the post-COVID-19 era (49%)

HIC

1. Making a case for prioritizing Cleft Lip and Palate care during the pandemic – 56%
2. Providing virtual care for patients in your CCC discipline – 50%
3. Building a CCC strategy during COVID-19 and for the post-COVID-19 era – 44%
4. Implementing and monitoring COVID-19 risk management procedures – 44%
5. CCC outreach to vulnerable families during COVID-19 – 44%

CURRENT TOPICS OF INTEREST FOR CCC PROFESSIONALS

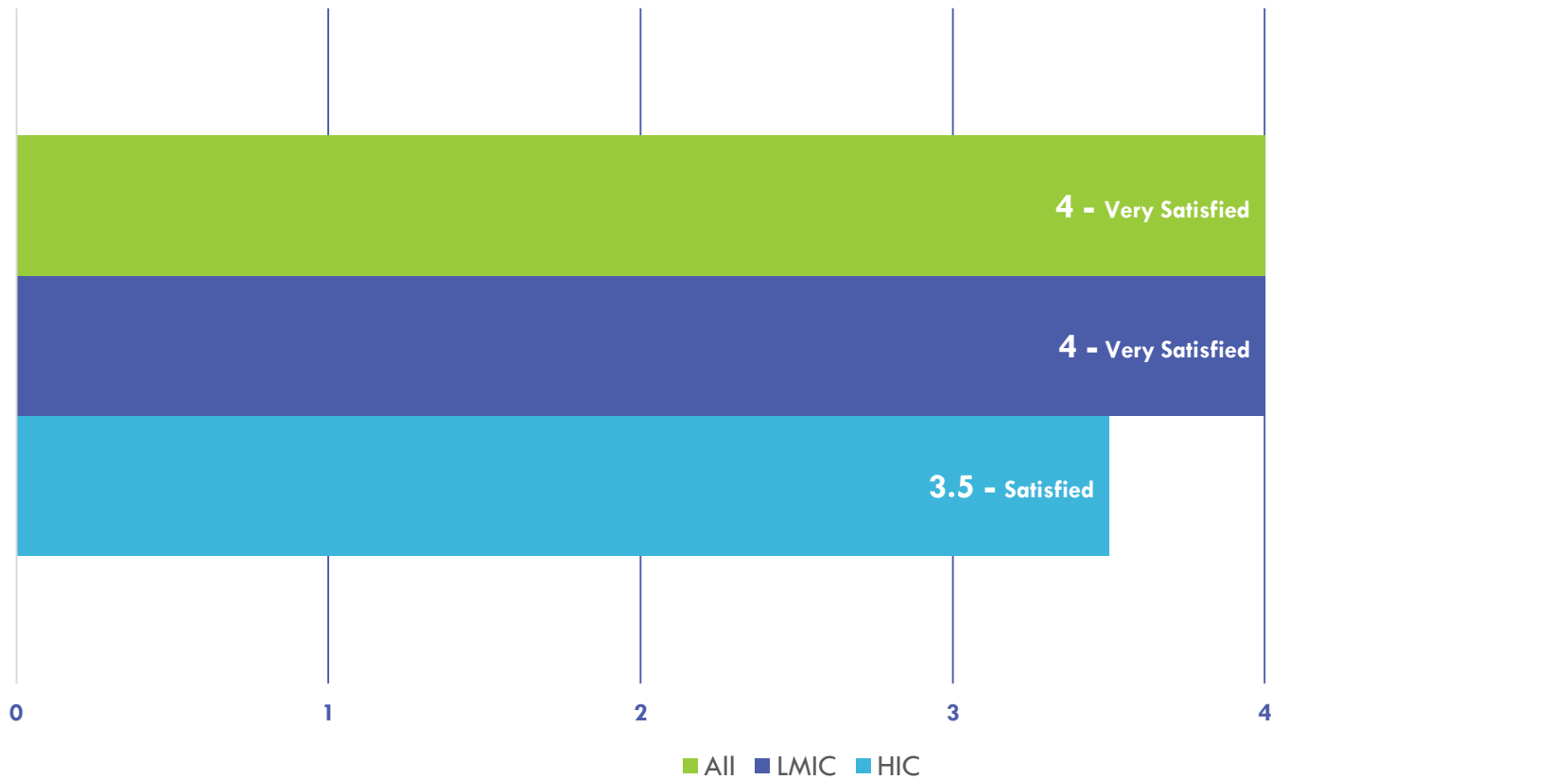
ALL RESPONDENTS



- Providing virtual care for patients in your CCC discipline
- Making a case for prioritizing Cleft Lip and Palate care during the pandemic
- Building a CCC strategy during COVID-19 and for the post-COVID-19 era
- Self-care for health professionals during COVID-19
- Implementing and monitoring COVID-19 risk management procedures
- Financial management, cost monitoring and fundraising in the COVID-19 era
- CCC outreach to vulnerable families during COVID-19
- Leading a CCC team during COVID-19
- Effective partnership with international NGOs during COVID-19
- Management of virtual Parent Support Groups
- CCC research and publishing learnings in the COVID-19 era
- Links between CCC and an overall approach to Int'l Dev. during the pandemic
- Other (please specify)

RESPONDENT SATISFACTION WITH ZOOM

Satisfaction with Zoom as a Webinar Platform



THANK YOU!

